

# Albania: Mass Public, November, 2005

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<b>IDNUM.</b> [assigned in office] _____	<b>IDNUM</b>
<b>District:</b> _____	<b>DISTRICT</b>
<b>CITY</b> _____	<b>CITY</b>
<b>COMMUNE</b> _____	<b>COMMUNE</b>
<b>CITYCODE.</b> Ten-city code (= 2004 "DISTRIC")	<b>CITYCODE</b>
<b>VCID.</b> Voting Center ID   _____   _____   _____   _____	<b>VCID</b>

Starting Time : \_\_\_\_\_

Mr/Ms: a) I am an interviewer from IDRA, an Albanian research firm. We are conducting a public opinion survey about different aspects of the situation in the country. You have been randomly selected to be interviewed and we would kindly ask you to collaborate with us. Your answers are confidential. We are interested in your opinion as you are part of the general public.

<b>Q1.</b> <u>Mark:</u> Sex: (1) Male (2) Female	<b>Q1</b>
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<p><b>A1.</b> To begin with, in your opinion what is the <b>most difficult</b> problem the country is facing at the moment? <b>[Do not read the options]</b></p> <p>(01) Economical Problems (02) Inflation, high prices          (03) Unemployment (04) Poverty          (05) Delinquency, crime, violence (06) Popular unrest (strikes, road blocks, revolts ,etc.)          (07) Family Feuds (08) Changes to political stability          (09) Environmental Problems (10) Drug Trafficking          (11) Corruption (12) Traffic of Human Beings          (13) Bad Governance (14) Migration          (15) Fight against Terrorism (16) Emigration          (18) Public Services          (88) Don't know</p> <p>Make a note if there is no code</p>	<b>A1</b>
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**A1\_a: Second response (not asked in 10-city sample)**

Now, changing the subject,

How often do you?	Everyday	Once or Twice per week	Rarely	Never	
<b>A2.</b> Listen to the news on the radio	(1)	(2)	(3)	(4)	<b>A2</b>
<b>A3.</b> Watch the news on television	(1)	(2)	(3)	(4)	<b>A3</b>
<b>A4.</b> Read news in the newspapers	(1)	(2)	(3)	(4)	<b>A4</b>

<p><b>NEWS1.</b> Which of the following newspapers do you read most frequently? [Accept most frequent if more than one.]          (1) Shekulli (2) Panorama (3) Gazeta Shqiptare (4) Koha Jone (5) Tema (6) Korieri (7) Zeri Popullit 10) Metropol (11) Rilindja Demokratike (88) Don't know (99) Do not read newspapers          Other _____</p>	<b>NEWS1</b>
<p><b>NEWS2.</b> Which of the following T.V. stations do you watch most frequently for news? [Accept most frequent if more than one.]          (1) TVA (2) KLAN (3) TVSH (4) Top Channel (5) News 24 (6) TV Norba (7) Vision Plus (8) AISat (9) Shijak TV (10) KOHA          Other _____ (88) Don't know (99) Do not follow the news on TV</p>	<b>NEWS2</b>
<p><b>NEWS6.</b> Which one of the following radio stations do you listen to most frequently?          (1) Radio Tirana (2) Top Albania Radio Other: _____ (88) Do Not know/Do not answer</p>	<b>NEWS6</b>

Note: see survey addendum for related questions asked only in the national sample

**Text**

<b>SOCT1.</b> Now, changing the subject, In general how would you rate the economic situation in the country? Do you think it is very good, good, Fair, bad or very bad? (1) Very Good (2) Good (3) Fair (4) Bad (5) Very bad (8) Do not know	<b>SOCT1</b>	
<b>SOCT2.</b> Do you consider the current economic situation of the country to be better, same or worse than a year ago? (1) Better (2) Same (3) Worse (8) Do not know	<b>SOCT2</b>	
<b>SOCT3.</b> Do you think that in the coming year the economic situation of the country will be better, same or worse than what it is now? (1) Better (2) Same (3) Worse (8) Do not know	<b>SOCT3</b>	
<b>SOCT4.</b> In general how would you rate <b>your</b> economic situation? Would you say it is very good, good, fair, bad or very bad? (1) Very good (2) Good (3) Fair (4) Bad (5) Very bad (8) Do not know	<b>SOCT4</b>	
<b>SOCT5.</b> Do you consider <b>your</b> current economic situation to be better, the same or worse than a year ago? (1) Better (2) Same (3) Worse (8) Do not know	<b>SOCT5</b>	
<b>SOCT6.</b> Do you think that <b>your</b> economic situation in the coming year will be better, same or worse than what it is now? (1) Better (2) Same (3) Worse (8) Do not know	<b>SOCT6</b>	

<b>SATIS1.</b> On another subject, in general, to what extent do you feel satisfied with your life? Would you say that you are? [Read alternatives] (1) Very satisfied (2) Little satisfied (3) Little <b>Unsatisfied</b> (4) Very <b>Unsatisfied</b> (8) Do not know	<b>SATIS1</b>	
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<b>TRUST1.</b> Now, about the people here, Would you say that people from your neighborhood in general are: [Read alternatives] (1) Very trustworthy (2) Somewhat trustworthy (3) Little trustworthy (4) not at all trustworthy (8) Do not know	<b>TRUST1</b>	
<b>TRUST2</b> Do you think that most of the time people worry only about themselves or do they try to help others? (1) They worry about themselves (2) try to help the others (8) Do not know	<b>TRUST2</b>	
<b>TRUST3.</b> Do you think that most people, if given the opportunity, will try to take advantage of you or do you think that they would not? (1)Yes , they would take advantage (2) No, they would not take advantage (8) Do not know	<b>TRUST3</b>	

**[Hand respondent card A]**

**IDIO1.** (Scale from left –to right) Now; just to change the subject. On this page there is a scale from 1 to 10 that goes from left to right. Nowadays when people talk about political tendencies, they talk about left and right in other words, about people that sympathize more with the left or people that sympathize more with the right. According to the meaning that the terms “left” and “right” have for you when expressing your political view, where would you place yourself on this scale?

1	2	3	4	5	6	7	8	9	10	<b>IDO1</b> (Do not know=88)
<b>Far Left</b>					<b>Far Right</b>					

**Now, changing the subject**

<b>VIC1.</b> Have you ever been a victim of a physical assault or any other type of criminal act in the last year? (1) Yes [ <i>continue</i> ] (2) No [ <i>Continue with AOJ1</i> ] (8) Do not know	<b>VIC1</b>	
<b>VIC2.</b> What type of assault or criminal act did you suffer? [ <i>Read the options</i> ] [ <i>If there is more than one, note here the most recent one</i> ] (1) Robbery without physical aggression or threat (2) Robbery with physical aggression or threat (3) Physical aggression without robbery (4) Rape or sexual assault (5) Kidnapping (6) Damage to property Other (specify) _____ (99) Not applicable (no victim)	<b>VIC2</b>	
<b>VIC3. [<i>If you have been a victim</i>]</b> Did you report the act to any institution? (1) Yes [ <i>skip to AOJ1</i> ] (2) Did not denounce [ <i>continue with question VIC5</i> ] (8) Do not know/Do not answer (9) Inappropriate	<b>VIC3</b>	
<b>VIC5.</b> Why didn't you report the case? [ <i>do not read the options</i> ] (1) It was not worth it (2) It was dangerous and I was afraid of revenge (3) Had no evidence (4) Was not serious (5) Did not know where to denounce Other: _____ (88) Do not know (99) Not a victim	<b>VIC5</b>	

*Note: see survey addendum for related questions asked only in the national sample*

<b>AOJ1.</b> How have you been treated by the police when you have dealt with them? [Read options] (1)Very well (2) Well (3) Poorly (4) Very poorly (9) Never dealt with them (8) Do not know/do not answer	<b>AOJ1</b>	
<b>AOJ2.</b> When you have to solve an issue at the Courts, in general, how are you treated? [Read options] (1)Very well (2) Well (3) Poorly (4) Very poorly (9) Never dealt with them (8) Do not know/do not answer	<b>AOJ2</b>	
<b>AOJ3.</b> When you have had to solve an issue at the Prosecutor’s Office, in general, how are you treated? [Read options] (1) Very well (2) Well (3) Poorly (4) Very poorly (9) Never dealt with them (8) Do not know/do not answer	<b>AOJ3</b>	
<b>AOJ4.</b> When you have had to solve an issue at the Municipality, in general, how are you treated? [Read options] (1) Very well (2) Well (3) Poorly (4) Very poorly (9) Never dealt with them (8) Do not know/do not answer	<b>AOJ4</b>	
<b>AOJ5.</b> To capture criminals, do you think that the authorities should always respect the law or in certain cases they should act outside of the law? (1)Should always respect the law (2) on occasion they may act outside of the law (8) Do not know	<b>AOJ5</b>	
<b>AOJ7.</b> Talking about the place or neighborhood where you live and also thinking about the possibility of you being victim of an assault or theft, Do you feel very safe, somewhat safe, somewhat unsafe or very unsafe? (1) Very safe (2) Somewhat safe (3) Somewhat unsafe (4) Very unsafe (8) Do not know	<b>AOJ7</b>	
<b>AOJ8.</b> If you were victim of an assault, how much would you trust the Judicial System to punish the criminal? [Read options] (1) A lot (2) Some (3) A little (4) Nothing (8) Do not know/do not answer	<b>AOJ8</b>	

Note: see survey addendum for related questions asked only in the national sample  
**[Give Card “B” to the interviewee]**

Now we will use a new card. This card contains a scale of 7 points; each one indicates a point that goes from 1 that means **NOT AT ALL** to 7 that means **A LOT**. For example, if I asked “up to what point do you like watching TV” if you do not like watching TV at all, then you would choose point 1 but on the contrary, if you really like watching TV a lot then you would choose number 7. If your opinion is somewhere between nothing and a lot then you would choose a number in the middle. Then, up to what point do you like watching TV? Please, read me the number **[Make sure that the interviewee understands correctly]**.

1	2	3	4	5	6	7	8
<b>NOT AT ALL</b>						<b>A LOT</b>	<b>Do not know</b>

Now using card “B” please answer these questions

<b>SYS1.</b> In general, to what extent do you think that Albanian Courts guarantee citizen’s a fair trial? <i>(Explain: If you think that the courts do not guarantee justice at all, choose # 1, if you think they guarantee a lot, choose # 7, or choose a number in between.</i>	<b>SYS1</b>	
<b>SYS2.</b> In general, to what extent do you respect the state institutions of Albania?	<b>SYS2</b>	
<b>SYS3.</b> To what extent do you think citizen’s basic rights are protected by the Albanian political system?	<b>SYS3</b>	
<b>SYS4.</b> To what extent do you feel proud living under the Albanian political system?	<b>SYS4</b>	
<b>SYS5.</b> To what extent should the Albanian political system be supported?	<b>SYS5</b>	
<b>SYS6.</b> To what extent do you trust the Central Election Commission?	<b>SYS6</b>	
<b>SYS7.</b> To what extent do you trust the Albanian Armed Forces?	<b>SYS7</b>	
<b>SYS8.</b> To what extent do you trust the Parliament?	<b>SYS8</b>	
<b>SYS9.</b> To what extent do you trust the Central Government?	<b>SYS9</b>	
<b>SYS10.</b> To what extent do you trust your Local Government?	<b>SYS10</b>	
<b>SYS11.</b> To what extent do you trust the General Prosecutor’s Office?	<b>SYS11</b>	

<b>SYS12</b> To what extent do you trust the Police?		<b>SYS12</b>
<b>SYS13.</b> To what extent do you trust the Office of the High State Control?		<b>SYS13</b>
<b>SYS14.</b> To what extent do you trust religious leaders?		<b>SYS14</b>
<b>SYS15.</b> To what extent do you trust political parties?		<b>SYS15</b>
<b>SYS16.</b> To what extent do you trust the Supreme Court of Justice?		<b>SYS16</b>
<b>SYS17.</b> To what extent do you trust your local Mayor?		<b>SYS17</b>
<b>SYS18.</b> To what extent do you trust your municipal council?		<b>SYS18</b>
<b>SYS19.</b> To what extent do you trust the Prefect?		<b>SYS19</b>
<b>SYS20.</b> To what extent do you trust the Regional Council?		<b>SYS20</b>
<b>SYS21.</b> To what extent do you think that the last general elections were free and fair?		<b>SYS21</b>
<b>SYS22.</b> To what extent do you trust the newspapers?		<b>SYS22</b>
<b>SYS23.</b> To what extent do you trust trade unions?		<b>SYS23</b>
<b>SYS24.</b> To what extent do you trust private enterprises?		<b>SYS24</b>
<b>SYS25.</b> How proud are you of being an Albanian?		<b>SYS25</b>

Using the same scale of 7 points [CARD B], please answer the following questions. To what extent do you think the following organizations or individuals help to fight corruption?

<b>COR1.</b> To what extent do you think the Government of Albania helps to fight corruption?		<b>COR1</b>
<b>COR2.</b> To what extent do you think the Prosecutor's Office helps to fight corruption?		<b>COR2</b>
<b>COR3.</b> The High State Control?		<b>COR3</b>
Have you heard of the Anti-Corruption Unit of the Prime Minister's office? If "no" mark 9 and continue with COR5.		<b>COR4</b>
<b>COR4.</b> The Anti-Corruption Monitoring Unit of the Prime Minister?		
<b>COR5.</b> Civil Society organizations?		<b>COR5</b>
<b>COR6.</b> Religious leaders?		<b>COR6</b>
<b>COR7.</b> The media?		<b>COR7</b>
<b>COR8.</b> The courts		<b>COR8</b>
<b>COR9.</b> High Inspectorate for Audit of Assets		<b>COR9</b>

**[Collect card "B"] [Hand respondent card "C"]**

Now lets change to another card (give to respondent table 3). This new card has on it a scale of 10 points, which goes from 1 to 10, with 1 indicating you firmly disapprove and 10 indicating you firmly approve. The following questions are designed to know your opinion about different ideas that people living in Albania have.

(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)
<b>Firmly disapprove</b>									<b>Firmly approve</b>	Don't know

<b>D1.</b> There are people who never agree with what the government does, not only the incumbent government, but	<b>D1</b>
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Albanian governments over the years, how firmly do you approve or disapprove that these people should have the right to vote? Please read the number to me.		
<b>D2.</b> How firmly do you approve or disapprove that these people can peacefully protest in order to express their point of view? Please read the number to me.	<b>D2</b>	
<b>D3.</b> How firmly do you approve or disapprove that these people could run for public office?	<b>D3</b>	
<b>D4.</b> How firmly do you approve or disapprove that these people could appear on TV to address the public?	<b>D4</b>	

**[Take back card C]**

Now we will talk about transparency in various governmental institutions. By transparency we mean permitting citizens and the mass media access to information that would enable them to hold public institutions accountable. Do you think that the following institutions are very transparent, somewhat transparent, or not transparent?

<b>TRAN2.</b> How transparent is your local government? [CHANGED FROM 2004] 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN2</b>	
<b>TRAN3.</b> How transparent is the Parliament? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN3</b>	
<b>TRAN4.</b> How transparent is the High State Control? (Auditor General's office) 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN4</b>	
<b>TRAN5.</b> The Government? (in Albanian = office of Prime Minister and cabinet) 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN5</b>	
<b>TRAN6.</b> The State enterprises? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN6</b>	
<b>TRAN7.</b> The Police? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN7</b>	
<b>TRAN8.</b> The Armed Forces? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN8</b>	
<b>TRAN9.</b> The Office of the General Prosecutor? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN9</b>	
<b>TRAN10.</b> The Courts? 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN10</b>	
<b>TRAN11.</b> Ministry of health 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN11</b>	
<b>TRAN12.</b> Ministry of Education 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN12</b>	
<b>TRAN13.</b> Ministry of Finance 1. Very Transparent 2. Somewhat transparent 3. not transparent (8) Do not know/do not answer	<b>TRAN13</b>	

<b>DEM1.</b> With which of the following phrases do you most agree? (1) Democracy is preferable over any other type of government (2) To people like me, a democratic regime is no different than a non-democratic one (3) Under certain circumstances an authoritarian government is preferable to a democratic one. (8) Do not know/do not answer	<b>DEM1</b>	
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<b>DEM2.</b> Do you think that Albania needs a type of Government that uses a strong hand? Or can the problems be resolved by the participation of all? (1) Strong Hand (2) Popular participation (8) Don't know/no response	<b>DEM2</b>
<b>DEM5.</b> What type of government do you think we have in Albania? Democratic or authoritarian <i>[Mark only one answer]</i> (1) Democratic (2) Authoritarian [translated as "totalitarian"] (3) In between [do not read] (8) Don't know /don't respond	<b>DEM5</b>

<b>GOVT1.</b> Would you say the performance of the current government is : [Read alternatives] (1) Very Good (2) Good (3) Fair (4) Poor (5) Very poor (8) Don't know /don't respond	<b>GOVT1</b>
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In daily life, many things occur. I will mention some of them. Please indicate how you consider the behavior of the following people:	
<b>AOC1.</b> For example: A minister accepts a bribe of ten thousand dollars paid by a business enterprise. Do you consider that the minister is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt (8) Don't know	<b>AOC1</b>
<b>AOC2.</b> And what do you think of the business enterprise that paid the bribe to the minister. In your opinion this behavior is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt (8) Don't know	<b>AOC2</b>
<b>AOC3.</b> A mother of several children needs to obtain a birth certificate for one of her children. Not to waste time waiting, she pays the public official 5,000 old leks. Do you think what the mother did was: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt NS=8	<b>AOC3</b>
<b>AOC4.</b> And the public official who accepted the bribe was: [Read alternatives] (1) Corrupt and should be punished (2) Corrupt but justified (3) not Corrupt NS=8	<b>AOC4</b>
<b>AOC5.</b> An elementary school student, hoping to get a better grade, gives a shirt as a gift to a teacher. In your opinion the student is: [Read alternatives] (1) Corrupt and must be punished (2) Corrupt but justified. (3) Not Corrupt Don't know=8	<b>AOC5</b>
<b>AOC6.</b> The teacher who accepts the gift, in your opinion is: (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't know=8	<b>AOC6</b>
<b>AOC7.</b> A public official uses a vehicle of the government that is only for official use, to take his/her family on vacation to a beach resort. In your opinion this official is : (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't know=8	<b>AOC7</b>
<b>AOC8.</b> Someone sees the government vehicle at the beach resort. The person does not report it. Do you think that this person is: (1) Corrupt and must be punished (2) Corrupt but justified (3) Not Corrupt Don't Know=8	<b>ACO8</b>
<b>AOC9.</b> During the holidays a flower store owner raises the price of flowers. Do you think that the owner of the store is: (1) Corrupt and must be punished (2) Corrupt but justified (3) not Corrupt Don't know=8	<b>ACO9</b>
<b>AOC10.</b> An unemployed person is the brother-in-law of an important politician, and he uses his influence to get him a job in the public sector. Do you think the politician is: (1) Corrupt and must be punished (2) Corrupt but justified	<b>ACO10</b>

Now we want to talk about your <i>personal</i> experience with things that happen in life.	No	Yes	I don't know	INAP		
<b>EXC1.</b> During the last year, have you been accused by a policeman of a crime that you did not commit?	(0)	(1)	(8)			<b>EXC1</b>
<b>EXC2.</b> Did any police official ask you to pay a bribe during the last year?	(0)	(1)	(8)			<b>EXC2</b>
<b>EXC3.</b> During the last year, did you see anyone paying a bribe to a policeman? [In your personal experience]	(0)	(1)	(8)			<b>EXC3</b>
<b>EXC4.</b> During the last year, did you see anyone paying a bribe to a public official in exchange for any kind of favor?	(0)	(1)	(8)			<b>EXC4</b>
<b>EXC5.</b> During the last year, did any public official ask <i>you</i> for a bribe?	(0)	(1)	(8)			<b>EXC5</b>
<b>EXC6.</b> During the last year, to process any kind of document (like a business license), did you have to pay any money higher than prescribed by the law?	(0)	(1)	(8)			<b>EXC6</b>
<b>EXC7.</b> Are you currently employed? <b>[If No, mark 9 and go to EXC9]</b> At your workplace, did someone ask you for an inappropriate payment during the last year?	(0)	(1)	(8)	(9)		<b>EXC7</b>
<b>EXC8.</b> In order to obtain your current job, did you have to pay a bribe?	(0)	(1)	(8)			<b>EXC8</b>
<b>EXC9.</b> During the last year, did you deal with the courts? <b>[If "no" mark 9 and go to EXC10]</b> Did you have to pay any bribe at the courts during the last year?	(0)	(1)	(8)	(9)		<b>EXC9</b>
<b>EXC10.</b> Did you use the public Health Services during the last year? <b>[If "no" mark 9, Go to EXC12]</b> To be served at the State Health Service during the last year, did you have to pay any money aside of what was indicated in the receipt?	(0)	(1)	(8)	(9)		<b>EXC10</b>
<b>EXC11.</b> Did you have to pay the doctor or nurse any additional monies beyond those specified in the bill or receipt?	(0)	(1)	(8)			<b>EXC11</b>
<b>EXC12.</b> Did any of your children go to school during the last year? <b>[If you say "no" mark 9, GO TO EXC13]</b> At the school, did they ask for any payment besides the established fees?	(0)	(1)	(8)	(9)		<b>EXC12</b>
<b>EXC13.</b> Did someone ask you for a bribe to avoid or reduce the payment of electricity, telephone, or water?	(0)	(1)	(8)			<b>EXC13</b>

<b>EXC15.</b> Taking into account your experience or what you may have heard, corruption among public officials is: [Read alternatives] 1) Wide-spread (2) Somewhat wide-spread (3) A little wide-spread (4) Not wide-spread (8) Don't know /No response						<b>EXC15</b>
<b>OPC1.</b> Corruption among public officials during the last year has: [Read alternatives] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response?						<b>OPC1</b>
<b>OPC2.</b> The coverage or the attention of the media to the management of public funds during the last year has: [Read alternatives] (1) increased (2) Remained the same (3) Decreased (8) Don't know / No response						<b>OPC2</b>
<b>OPC3.</b> The coverage or the attention of the media to the problem of corruption during the last year has:[Read alternatives] (1) increased (2) Remained the same (3) Decreased (8) Don't know / No response						<b>OPC3</b>

<p><b>OPC4.</b> Are you aware of any anti-corruption initiatives in the country? (1) yes (2) No (8) Don't know / No response</p>	<b>OPC4</b>	
<p><b>OPC5.</b> Have you ever report any cases of corruption? (1) Yes <b>[continue]</b> (2) No <b>[go to OPC7]</b> (8) Don't know / No response</p>	<b>OPC5</b>	
<p><b>OPC6.</b> Where did you first report it? <b>[do not read the options; Accept only first answer]</b> (1) Courts (2) Police (3) High State Control (4) Media (5) Municipality (6) Prosecutor's Office (7) CAO (8) Ombudsman (9) Anti Corruption Monitoring Unit (ACMU) (88) Don't Know (99) Did Not Report</p>	<b>OPC6</b>	
<p><b>OPC7.</b> Why didn't you report the act of corruption? <b>[don't read options]</b> (1) It is not worth doing it (2) It is dangerous and I was afraid of revenge (3) Had no evidence (4) It was not serious (5) Because a friend was involved (6) Don't know where to report it (7) Not enough time (8) Don't know / No response (9) Did not see any act of corruption</p>	<b>OPC7</b>	
<p><b>OPC9.</b> How would you evaluate the Albanian government Anti-Corruption Program? (1) Very Good (2) Good (3)Fair (4) Bad (5) Very Bad (8) Don't know / No response</p>	<b>OPC9</b>	
<p><b>OPC10.</b> Are you aware of any civil society anticorruption initiatives? (1) YES (2) NO (8) Don't know / No response</p>	<b>OPC10</b>	
<p><b>OPC11.</b> Are you aware of the work of the Albanian Coalition against Corruption (ACAC)? (1) Yes <b>[Continue to next question]</b> (2) No <b>[Skip to OPC15a]</b></p>	<b>OPC11</b>	
<p><b>OPC12.</b> How do you evaluate the work of the ACAC? [Read alternatives] (1) Very Good (2) Good (3) Fair (4) Bad (5) Very Bad (8) Don't know / No response (9) Inappropriate</p>	<b>OPC12</b>	
<p><b>OPC13.</b> Have you ever attended or participated in any ACAC activity? [Read alternatives] (1) yes (2) no (8) Don't know / No response (9) Inappropriate</p>	<b>OPC13</b>	
<p><b>OPC14.</b> Have you heard any debate related to corruption promoted by ACAC? (1) yes (2) no (8) Don't know / No response (9) Inappropriate</p>	<b>OPC14</b>	
<p><b>OPC15.</b> Are you aware of the Work of CAO? 1) Yes [Continue to next question] (2) No <b>[Skip to C19]</b></p>		
<p><b>OPC15A.</b> Have you benefited from the assistance of the CAO? (1) yes (2) no (8) Don't know / No response</p>	<b>OPC15</b>	
<p><b>OPC16.</b> Have you heard of other people getting assistance from the CAO? (1) yes (2) no (8) Don't know / No response</p>	<b>OPC16</b>	
<p><b>OPC17.</b> Have you heard of cases resolved through the assistance of CAO? (1) yes (2) no (8) Don't know / No response</p>	<b>OPC17</b>	
<p><b>OPC18.</b> Have you ever attended or participated in any CAO activity? (1) yes (2) no (8) Don't know / No response</p>	<b>OPC18</b>	
<p><b>OPC19.</b> Do you think Civil Society should cooperate with the government to fight corruption? (1) yes (2) no (8) Don't know / No response</p>	<b>OPC19</b>	
<p><b>OPC20a.</b> Have you ever heard of HIDA (High Inspectorate for Declaration of Assets) (1) Yes [Continue to next question] (2) No[Skip to OPC20d] (8) Don't know / No response [Skip to OPC20d]</p>	<b>OPC20a</b>	



<p><b>OPC20b.</b> Do you think their performance in fulfilling their job has been:</p> <p>1) very good 2) good 3) Fair 4) Bad 5) Very bad 8) Don't know/no response</p>	<p><b>OPC20b</b></p>	
<p><b>OPC20c.</b> Do you think their functioning has helped the fight against corruption in public administration? (1) Yes (2) No (8) Don't know / No response</p>	<p><b>OPC20c</b></p>	
<p><b>OPC20d.</b> Have you ever heard of National Chamber of Advocates? (1) Yes (2) No (8) Don't know / No response</p>	<p><b>OPC20D</b></p>	
<p><b>OPC20e.</b> Have you ever heard of any lawyers that have been sanctioned for bad performance? (1) Yes (2) No (8) Don't know / No response</p>	<p><b>OPC20E</b></p>	
<p><b>OPC20f1.</b> Do you think that a lawyer is corrupt when: 1) He charges too high a fee? 1) Yes 2) No 8) Don't know</p>	<p><b>OPC20F</b></p>	
<p><b>OPC20f2.</b> The lawyer uses the friendship with the judge to get a favorable decision? 1) Yes 2) No 8) Don't know</p>	<p><b>OPC20F2</b></p>	
<p><b>OPC20F3.</b> The lawyer asks for additional payment to give it to the judge? 1) Yes 2) No 8) Don't know</p>	<p><b>OPC20F3</b></p>	
<p><b>OPC20F4.</b> He delays the court process? 1) Yes 2) No 8) Don't know</p>	<p><b>OPC20F4</b></p>	
<p><b>OPC20G.</b> Which of the following statements do you agree with: [Read all]</p> <p>1) All lawyers in Albania are qualified for their job 2) Most of them are qualified 3) Few of them are qualified 4) None of them are qualified 8) Don't know/No response</p>	<p><b>OPC20G</b></p>	
<p><b>OPC20H.</b> Have you ever been part of a court process? 1) Yes 2) No (8) Don't know</p>	<p><b>OPC20H</b></p>	
<p><b>OPC20I.</b> Do you personally know somebody who has been asked to pay a bribe by a court employee (Judge, other court employee)? 1) Yes 2) No 8) No response</p>	<p><b>OPC20I</b></p>	
<p><b>OPC20J.</b> Do you know of any judge who has been sanctioned for not fulfilling his job correctly? 1) Yes [Continue with the next question] 2) No [Skip to OPC20L] 8) Don't know/No response</p>	<p><b>OPC20J</b></p>	
<p><b>OPC20K.</b> How did you learn about this? [Accept first response] (1) through TV (2) through radio (3) through newspapers (4) through friends or neighbors (5) Civil Society Organizations (8) Don't know / No response</p>	<p><b>OPC20K</b></p>	
<p><b>OPC20L.</b> Please indicate your level of agreement with the following statement: In my opinion judges are impartial in conducting trial procedures [Read alternatives] 1) Strongly Agree 2) Agree 3) Neutral 4) Disagree 5) Strongly Disagree 8) Don't know/No response</p>	<p><b>OPC20L</b></p>	

<b>FI1.</b> Are you aware of the Freedom of Information Law in Albania 1) Yes 2) No 8) Don't know/No response [Skip to OPC26]	<b>FI1</b>	
<b>FI2.</b> Have you ever exercised the right under this law to ask information from public structures? 1) Yes [continue with the next question] 2) No 8) Don't know/No response	<b>FI2</b>	

<b>OPC26.</b> Where do you mainly receive information about corruption cases? [Accept first] (1) Friends or neighbors (2) Radio (3) Television (4) Newspapers (6) Civil Society organizations (8) Don't know / No response	<b>OPC26</b>	
<b>OPC27.</b> The information you have received on corruption from the media during the last year has? [Read options] (1) Increased (2) Remained the same (3) Decreased (8) Don't know / No response	<b>OPC27</b>	
<b>OPC28.</b> Do you think that the participation of the community in the denouncing of corruption cases during the last year has? [Read options] (1) Increased (2) Has been the same (3) Decreased  (8) Do not Don't know / No response	<b>OPC28</b>	

**[Use card "D"]** Now, I will name various public and private institutions. I am interested to know how Corrupt or honest do you think the representatives of these institutions are. Please, rate each one of them from 1 to 10, 1 being very Honest and 10 very Corrupt.

<b>INSTITUTIONS</b>	<b>Levels of Corruption</b>										<b>DN</b>		
	<b>Very Honest</b>					<b>Very Corrupt</b>							
<b>PC1.</b> The Parliamentarians	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC1</b>	
<b>PC2.</b> The Mayors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC2</b>	
<b>PC3.</b> The ministers	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC3</b>	
<b>PC4.</b> The Prefects	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC4</b>	
<b>PC5.</b> The policemen	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC5</b>	
<b>PC6.</b> The university professors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC6</b>	
<b>PC7.</b> The religious leaders	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC7</b>	
<b>PC8.</b> The judges	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC8</b>	
<b>PC9.</b> The military	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC9</b>	
<b>PC10.</b> The leaders of the political parties	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC10</b>	
<b>PC11.</b> The leaders of the NGOs	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC11</b>	
<b>PC12.</b> The prosecutors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC12</b>	
<b>PC13.</b> Doctors	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC13</b>	
<b>PC14.</b> The Media	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC14</b>	
<b>PC15.</b> The President of the Republic	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC15</b>	
<b>PC16.</b> The Customs Officials	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC16</b>	
<b>PC17.</b> The Tax Officials	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC17</b>	
<b>PC18.</b> Business people	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC18</b>	
<b>PC19.</b> Public school teachers	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(88)	<b>PC19</b>	

**[Collect Card D]**

<b>HUTRA2.</b> Human trafficking is the illegal, forced or voluntary transportation of individuals from one country to another. Does human trafficking exist in your community?	<b>HUTRA2</b>	
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(1) Yes (2) No (8) Don't know/no response <b>HUTRA3.</b> Do you personally know of someone who has been a victim of human trafficking? (1) Yes (2) No (8) Don't know/no response	<b>HUTRA3</b>	
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<b>HEALTH1.</b> Have you used medical services (excluding dental) in the last year? (1) Yes [ <b>Continue to HEALTH2</b> ] (2) No [ <b>Skip to IP1</b> ] (8) Don't Know/No response [ <b>Skip to ED</b> ]	<b>HEALTH1</b>	
<b>HEALTH2.</b> What type of facility or health activity were you attending? [ <b>More than one answer allowed</b> ] (1) Public hospital (2) Private hospital (3) public clinic (4) private clinic (8) Don't know/no response	<b>HEALTH2</b>	
<b>HEALTH3.</b> Did you pay a bribe for any of the services you received? 1) Yes (2) No (8) Don't Know/No response	<b>HEALTH3</b>	

<b>IP1.</b> In the last year, have you bought a non-original copy of a music CD? 1) Yes 2) No 8) Don't know/No response	<b>IP1</b>	
<b>IP2.</b> In the last year, have you rented a non-original copy of a video or DVD? 1) Yes 2) No 8) Don't know/No response	<b>IP2</b>	
<b>IP3.</b> In the last year, have you bought non-original software? 1) Yes 2) No 8) Don't know/No response	<b>IP3</b>	
<b>IP4.</b> Have you ever heard of Albania's intellectual property law? 1) Yes 2) No 8) Don't know/No response	<b>IP4</b>	
<b>CI.</b> Have you ever heard of Albania's conflict of interest law? 1) Yes 2) No 8) Don't know/No response	<b>CI</b>	

**ED.** Now to finish, I will ask you some questions for statistical purposes. Which is the last year of school that you studied? \_\_\_\_ Year of (elementary , high school, university) = \_\_\_\_\_ total years [**Use the table below for the code**]

None	(00)									<b>ED</b>	
Elementary	(01)	(02)	(03)	(04)	(05)	(06)	(07)	(08)			
High School	(09)	(10)	(11)	(12)							
University	(13)	(14)	(15)	(16)	(17)	(18)					
I don't know/No response	(88)										

<b>Q2.</b> What is your age? _____	<b>Q2</b>	
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**Q10.** In which position does your monthly family income fall in new Leks? *[Including money from abroad]*

**[Show income scale Card E]**

- (0) No income
- (1) Less than 10, 000
- (2) Between 10,001-15,000
- (3) 15,001-20,000
- (4) 20,001-50,000
- (5) 50,001-80,000
- (6) 80,001-100,000
- (7) 100,001-150,000
- (8) 150,001-200,000
- (9) 200,001-300,000
- (10) more than 300,000
- (88) NS/NR

**Q10**

To end, can you tell me if your house has: **[read all]**

<b>R1.</b> Color Television	(0) No	(1) One	(2) Two	(3) Three or more	<b>R1</b>
<b>R2.</b> Black and White Television	(0) No	(1) One	(2) Two	(3) Three or more	<b>R2</b>
<b>R3.</b> Refrigerator	(0) No		(1) yes		<b>R3</b>
<b>R4.</b> Telephone	(0) No		(1) yes		<b>R4</b>
<b>R5.</b> Car	(0) No	(1) One	(2) Two	(3) Three or more	<b>R5</b>
<b>R6.</b> Radio	(0) No	(1) One	(2) Two	(3) Three or more	<b>R6</b>
<b>R7.</b> Electricity	(0) No		(1) yes		<b>R7</b>
<b>R8.</b> Indoor plumbing	(0) No		(1) yes		<b>R8</b>
<b>R9.</b> How many rooms do you have in your house?	_____				<b>R9</b>

**OCUP1. What is your job? (Check code in the list below categories).**

Full time employed	1	Student	7
Part - time employed	2	Farmer	8
Self employed	3	Business owner	9
Unemployed	4	Other specify _____	10
Housewife	5		
Retiree	6		

**OCUP1**

Time interview ended _____ : _____ TI. Duration of the interview [minutes see page # 1) _____	<b>TI</b>
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Address : \_\_\_\_\_  
 \_\_\_\_\_

These are all the questions. Thank you very much for your assistance

CODE OF INTERVIEWER. \_\_\_\_\_

I swear that the interview was conducted with the indicated person.

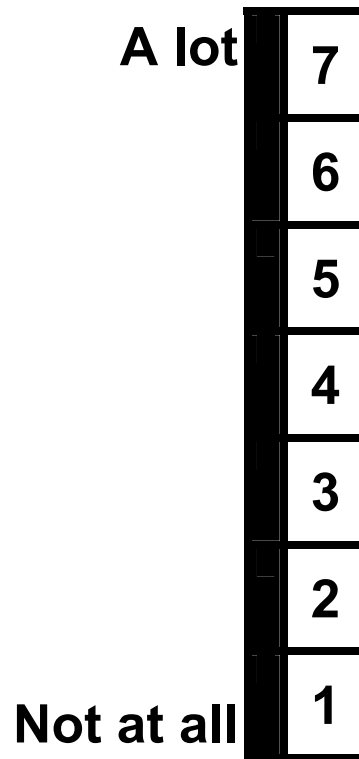
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Remarks: \_\_\_\_\_  
\_\_\_\_\_.

Signature of the data-input operator \_\_\_\_\_

Signature of the persons who verified the data \_\_\_\_\_

# Card "B"



# Card "C"

*Approve strongly*

10

9

8

7

6

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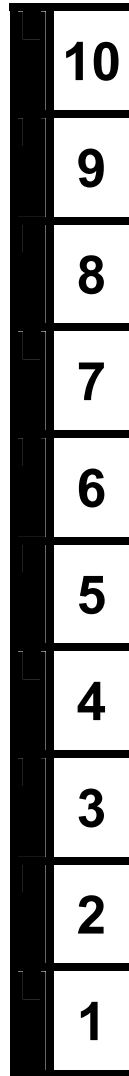
2

*Disapprove strongly*

1

# Tarjeta "D"

*Very honest*



*Very corrupt*



## Card E

- (00) Nothing
- (01) Less than 10,000
- (02) Between 10,001-15,000
- (03) 15,001-20,000
- (04) 20,001-50,000
- (05) 50,001-80,000
- (06) 80,001-100,000
- (07) 100,001-150,000
- (08) 150,001-200,000
- (09) 200,001-300,000
- (10) more than 300,000



