

INNOVATION @ VUMC

Our mission to be a leader in improving the healthcare of individuals and communities has perhaps never been more critical than during the COVID-19 pandemic. We're working together to go above and beyond not only meeting that goal in Middle Tennessee—but also aiming to be an innovative leader in the country and even the world.

Below are just a few examples of your outstanding and remarkable efforts.

MHAV Enrollments

- Weekly enrollment is 2.5 times the pre-COVID rate
- Total enrollment is 557,803 (March 31)



Telehealth Usage

- About 2,400 visits per day
- Adoption rate of providers: 60%

Social Media

- 95,800 Likes, comments, and shares
- 13,000 new followers



21,988
hotline calls

4,000

Zoom licenses issued

zoom

1,338

employees cross-trained for new roles



COVID Research

- 10 basic and applied research and clinical studies
 - 12 research publications since January

8,000

Employees working from home each day (on average)



New!

Chatbot feature added to web properties



6,000

employees checked each day at temp screening stations



28,984

media placements where our experts have been quoted in the news (March 1 - April 28)

2-3 Days

COVID-19 testing turnaround time

